

**From:** Joe Dorant <jdorant@moses-ma.ccsend.com> on behalf of Joe Dorant <jdorant@moses-ma.org>  
**Sent:** Thursday, April 07, 2011 4:42 PM  
**To:** Hanchett, James (DPH)  
**Subject:** MOSES ALERT



## MOSES ALERT

Dear MOSES member,

Some of you may have received a letter from the Office of Employee Relations indicating that you were overpaid your health insurance reimbursement this last quarter due to an error by the company hired to process the claims. We have been notified that over 700 of our members were mistakenly overpaid. MOSES has been in communication with Human Resources Director, John Langan, regarding the re-payment of the overpayment. While the Commonwealth would like to get their money returned as quickly as possible, it has been pointed out to Mr. Langan that this may cause a severe hardship to some of the membership.

We notified Mr. Langan of the following: "Our contract requires the employer to notify the employee of the amount and reasons for an overpayment. Further, it also provides that the employer shall arrange to recover the overpayment over the same period of time in which the employee was overpaid. Further, the contract ensures that a repayment schedule requested by the employee shall not be unreasonably denied.

Anyone who feels that they CANNOT re-pay the Commonwealth in one payment must contact their agency Human Resource's Director or the State Human Resources Division's Health Benefits Reimbursement Program Hotline at (617) 878-9835

It is my understanding that re-payment plans are being set up for anyone who needs one.

The next scheduled health care reimbursement is June 24<sup>th</sup> and it is necessary to have the monies repaid by the pay period preceding this. If anybody is denied a reasonable repayment plan, please call the MOSES office at 617 367- 2727.

Joe

### Forward email



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